

BUSINESS MANAGEMENT & COMPUTING (Business Management) – PAPER 4**Business Management****1.3 General Performance**

- The general performance was good. The pass rate was 81.17% while the overall pass rate was 92.41%, which was far higher than the 77.8% for the previous sitting
- However, candidates need to revise the entire syllabus for excellent grades.
- It was apparent some candidates were not prepared for exams. They need to improve their language to be able to explain the concepts appropriately.

2.0 PERFORMANCE IN INDIVIDUAL QUESTIONS**2.1 Question 1:**

- This was a scenario-based question about a company supplying foodstuffs to schools in and around Kampala, which was contemplating expanding its operations to Jinja. scenario was about leadership, labour turnover and delegation in organisations
- It required candidates to: (a) explain the meaning of 'autocratic leadership', (b) identify and explain the causes of high staff turnover, (c) explain advantages of delegation, and (d) factors to consider before deciding to supply food items to Jinja schools
- Parts (a) and (b) were well answered by the majority of candidates. However many candidates did not comprehend properly the concept of labour turnover.
- Answers were supposed to be linked to the case study which the majority did but some were not able to relate the answers to the case study.
- Generally performance was fairly good.

2.2 Question 2:

- Required candidates to explain the importance of controls in an organisation.
- Candidates who attempted the question were generally unable to apply the control to the organisation
- Candidates are encouraged to relate the theory to an organisational setting.

2.3 Question 3:

- Required candidates to explain the (a) steps in formal planning process and (b) dangers of operating without a strategic plan.
- Many candidates attempted this question and were able to answer part (a) well. However many were not able to adequately explain the dangers of operating without a strategic plan.
- Candidates are advised to always cover the entire syllabus when preparing for examinations

2.4 Question 4:

- Required candidates to write short notes on: non-verbal communication, legitimate power, formal organizations and scientific management.
- Candidates who attempted this question answered it poorly. It was evident that on some sections they had no idea at all.
- Candidates are encouraged to cover the entire syllabus and to prepare adequately for examinations.

Computing

1.0 General Performance

- Overall performance was very good. The pass rate in computing was 88.39%, while the overall pass rate was 92.41%, which was far higher than the 77.8% for the previous sitting.

2.0 PERFORMANCE IN INDIVIDUAL QUESTIONS

2.1 Question 5

- Required candidates to: (a) describe stages of the systems development life cycle and (b) describe the inter-related tasks carried out during system implementation.
- The question was attempted by relatively a good number of candidates.
- It was generally well answered by the candidates who attempted it.

2.2 Question 6

- Required candidates to (a) describe the potential threats to computer information systems and (b) explain how information systems can be protected from the potential threats.
- Almost all the candidates attempted this question and answered it averagely well.

2.3 Question 7

- Required candidates to (a) describe the minimum requirements for connecting ones organisation to the internet, (b) explain how an organisation can benefit from the use of the internet, and (c) explain the circumstances under which the internet can be disadvantageous to an organisation or business
- The question was attempted by many candidates and they all passed it highly.

2.4 Practical Question 1

- Required candidates to: (a) enter records into a spreadsheet, (b) save the file with their registration numbers as its name,(c) insert a column, (d, ,e, & f,) use formulas to calculate some values,(g) insert a row for 'amount payable', (h) compute the total amount payable, and (i) insert a suitable heading.
- This was a compulsory question and candidates appeared to have knowledge of spreadsheets.
- Majority of candidates passed this question well.

2.5 Practical Question 2

- Required candidates to: (a) use a word processing program to type in the given text, (b) save the document with their registration number, (c) centre and bold the heading and format it with the suitable font, (d) format the paragraph with the full justification, (e) format the bottom six lines with bullets using Arabic number format.
- General performance was very good.